



# PRIVACY POLICY

LAST UPDATED: 3/31/2026

## Refund Policy

### Refunds & Cancellations

- **Program Fees:** Deposits and registration fees are non-refundable once a spot is accepted.
- **Cancellations:** If **Wichita Ignite / CDP** cancels a program, a full refund will be issued.
- **Injuries:** Pro-rated credits may be issued for documented medical injuries at management's discretion.
- **Processing Fees:** Standard credit card processing fees are non-refundable.
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## Privacy & COPPA Policy

**Privacy & Data Security Wichita Ignite / CDP** is committed to protecting your privacy. We collect personal information (name, email, and athlete details) solely for registration and communication.

- **Data Collection:** We collect information (name, email, billing address) only to process your registration and communicate rental and club updates.
- **Payment Security:** We do not store full credit card numbers on our servers. All payments are processed through secure, PCI-compliant gateways (e.g., Stripe, Square, or SportsEngine).
- **Third Parties:** Your data is never sold to third-party marketers.

### Children's Privacy (COPPA Compliance)

- **No Direct Collection:** Our website is intended for parents and guardians. We do not knowingly collect information directly from children under 13.
- **Parental Rights:** Parents have the right to review, delete, or refuse further collection of their child's information at any time by contacting us at [Your Email].

- **Data Minimization:** We only collect the minimum information necessary (Name, DOB, Grade) to organize sports teams and ensure player safety.

Athlete data is retained only for the duration of the season and the following administrative year, after which it is securely deleted unless the parent re-registers the athlete. We use industry-standard SSL encryption and secure hosting to protect all youth athlete data.